**KENYA AIRWAYS SUSPENDS FLIGHTS TO KINSHASA**

Due to the continued detention of KQ employees by the Military Intelligence Unit in Kinshasa, Kenya Airways (KQ) is unable to support our flights without personnel effectively. As a result, we reached a difficult decision to suspend flights to Kinshasa effective 30TH April 2024 until we can effectively support these flights.

The continued detention of our employees has made it difficult for us to supervise our operations in Kinshasa, which include customer service, ground handling, cargo activities, and generally ensuring safe, secure, and efficient operations. We also ask that our staff be treated humanely and respectfully during this unlawful detention.

We sincerely apologize to our customers for any inconvenience caused by this situation. We assure you that your safety and well-being, as well as that of our staff, is our number one priority. Affected customers are advised to contact our customer excellence team at +254 711 024 747, WhatsApp at +254 705 474 747, or email customer.relations@kenya-airways.com.

We continue cooperating with the investigating agencies and the relevant Government entities in both DRC and Kenya to ensure this matter is resolved. We ask that the Military court's direction that they be released to allow due process to be respected so that our innocent staff can return to their families and everyday lives without harassment.

**Allan Kilavuka**

**Group Managing Director & CEO.**

**29TH April 2024.**