

PRESS RELEASE

Kenya Airways ranked among top On-Time best performing airlines globally.

January 4th 2024 - Kenya Airways has been ranked as Africa's second most efficient airline in a global on-time performance review of airlines and airports.

The latest On-Time Performance Review report by aviation analytics company Cirium reveals that the airline attained an impressive 71.86% on-time arrival rate out of 41,905 completed flights in 2023.

An on-time flight is defined as a flight that arrives within 15 minutes of the scheduled gate arrival. For an airport, it is defined as departing within 15 minutes of its scheduled departure.

"The high rankings result from Kenya Airways' persistent focus and delivery of on-time performance each month of the year, which has been a cornerstone of improving our guest experience strategy. This is a testament to our commitment to improving our on-time performance and our dedication to implementing real improvements on board." Says Allan Kilavuka CEO Kenya Airways.

Kenya Airways was overall ranked 10th in the Middle East & Africa region.

According to Cirium CEO Jeremy Bowen, the data is collected from over 600 sources, allowing the industry stakeholders a third-party perspective on their operational performance. "The program aims to provide the airline industry and its stakeholders with a neutral, third-party perspective on operational performance for individual airlines."

Cirium's On-Time Performance program monitors global airline operational performance using information from an extensive array of sources, including airlines, airports, and civil aviation authorities, and offers a neutral, third-party perspective. The program studies over 30 million flights a year.

For more information use the following link <https://www.cirium.com/resources/on-time-performance/>

[About Kenya Airways](#)

Kenya Airways, a member of the Sky Team Alliance, is a leading African airline flying to 42 destinations worldwide, 35 of which are in Africa. In 2022 the World Travel Awards recognized KQ as Africa's Leading Airline, Africa's Leading Airline Brand, Africa's Leading Airline - Business Class, and Africa's Leading Inflight Magazine (Msafiri). In 2023 KQ was awarded Best Airline Staff in Africa at the prestigious Skytrax World Airline Awards. KQ's fleet comprises of wide-body Boeing aircraft that includes its flagship B787 Dreamliner and narrow-body Embraer E190 aircraft.

The on-board service is renowned worldwide and the lie-flat business class seat on the wide body aircraft is consistently voted among the world's top 10. Kenya Airways takes pride in being at the forefront of connecting Africa to the World and the World to Africa through its hub at the new ultra-modern Terminal 1A at the Jomo Kenyatta International Airport in Nairobi.

For more information go to www.kenya-airways.com or call our 24-hour Customer Services Desk: +254 20 327 4747, Twitter: @KenyaAirways, Facebook: KenyaAirways, Instagram: OfficialKenyaAirways



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