



**FOR IMMEDIATE RELEASE**

**KENYA AIRWAYS OPERATIONS UPDATE**

Kenya Airways (KQ) sincerely apologizes to its customers for the inconvenience and disruption over the last four days. We are doing everything possible to return to normal scheduled operations within the shortest possible time.

**Operations Updates since 8th November 2022:**

- We have scheduled and operated 48 flights out of Jomo Kenyatta International Airport (JKIA).
- Tomorrow, 10<sup>th</sup> November 2022, the scheduled departures are 43 flights (50% of our normal operations)
- On Friday 11<sup>th</sup> November we shall operate 70% of our network and expect to resume full operations by Saturday 12<sup>th</sup> November.
- Over 5,000 of the 12,000 disrupted passengers have been uplifted.
- We still have about 200 guests accommodated in hotels across Nairobi who shall be rebooked in the next two days.
- We have uplifted approximately 50 tonnes of cargo.

I want to say thank you to all our staff who have worked long hours and tirelessly to assist customers over the last four days. The hard work and sacrifice has not gone unnoticed.

For customers travelling within the next 48 hours, please use the link below to see the real time update of the operating flights schedule: <https://www.kenya-airways.com/operating-flights>

**Allan Kilavuka**

**Group Managing Director & CEO**

**09 NOVEMBER 2022**