



SUSPENSION OF PASSENGER SERVICE TO MUMBAI, INDIA

Following the Government of Kenya's directive, Kenya Airways has suspended all passenger flights to and from Mumbai until further notice. The last passenger flight will arrive in Nairobi from Mumbai before midnight on Saturday, May 1, 2021.

KQ cargo operations will continue in order to facilitate delivery of emergency supplies including pharmaceuticals and medical equipment to Kenya and across Africa.

Customers affected by the suspension can change their bookings for later travel or exchange their booking for a voucher that can be used for future travels within 12 months. Additional information is available on our website www.kenya-airways.com.

We apologise to our customers for the inconvenience and thank you for your support during this time. We look forward to serving you on board this route in the future as we adhere to stringent precautionary health protocols in compliance with guidelines set by the health governing bodies of Kenya and the countries we operate in.

Corporate Communications

April 30, 2021