

Kenya Airways adjusts network

The outbreak of the Novel Coronavirus and its rapid geographical spread across the globe has led to several countries issuing restrictions on travel. The Government of Kenya has also put in place additional precautionary measures to prevent its spread.

Kenya Airways has therefore reviewed its network and flight schedule to comply with directives issued by the different countries across its network.

NETWORK ADJUSTMENT		
	ROUTE	DETAILS
1	Nairobi - London	Suspended 2 weekly flights (Tue and Thu.) effective 19 March 2020 to 16 April 2020. The frequencies on Sun, Mon, Wed, Fri & Sat continue uninterrupted.
2	Nairobi - Paris	Suspended 2 weekly flights (Monday and Wednesday) effective 25 March 2020 to 16 April 2020. The frequencies on Sun, Tue, Thu, Fri & Sat continue uninterrupted.
3	Nairobi – Bangkok	Suspended effective 19 March 2020 to 30 April 2020
4	Nairobi - Djibouti	Suspended effective 17 March 2020 to 19 April 2020
5	Nairobi - Mogadishu	Suspended effective 19 March 2020 to 02 April 2020
6	Nairobi - Khartoum	Suspended effective 19 March 2020 to 30 March 2020
7	Nairobi - Dubai	Reduced frequency from 2 to 1 - To operate daily on Boeing 787 Dreamliner
8	Nairobi - Johannesburg	Reduced frequency from 3; to operate 2 times daily
9	Nairobi - Kigali	Reduced from 2; to operate daily flights

These changes are necessary to ensure optimal and efficient operations and the airline will continue to make adjustments as the situation demands. We thank our customers for flying with us and assure them that we are fully compliant with IATA protocols and have instituted strict hygiene measures as guided by health authorities in Kenya, across our network and the World Health Organisation.

For customers who have been affected by the adjustments, we will rebook them on alternative flights, extend a full refund to those who would like to cancel their travel or waive booking fees for those willing to reschedule their flights with us to a later date.

Corporate Communications

18 March 2020



About Kenya Airways

Kenya Airways, a member of the Sky Team Alliance, is a leading African airline flying to 54 destinations worldwide, 41 of which are in Africa and carries over four million passengers annually. It continues to modernise its fleet with its 34 aircraft being some of the youngest in Africa. This includes its flagship B787 Dreamliner aircraft. The on-board service is renowned and the lie-flat business class seat on the wide-body aircraft is consistently voted among the world's top 10. Kenya Airways takes pride for being in the forefront of connecting Africa to the World and the World to Africa through its hub at the new ultra-modern Terminal 1A at the Jomo Kenyatta International Airport in Nairobi. Kenya Airways celebrated 43 years of operation in January 2020 and was named Africa Leading Airline 2019 by the World Travel Awards. For more information, please visit www.kenya-airways.com or call our 24HR Contact Center: +254 20 327 4747, Twitter: @KenyaAirways, Facebook: KenyaAirways, Instagram: OfficialKenyaAirways