



PRESS STATEMENT

Kenya Airways suspends sale of Tickets in Malawi

Nairobi, 16th December 2022 – Kenya Airways (KQ) announces the suspension of ticket sales in Malawi due to the challenge of repatriation of funds from Malawi. The suspension will only affect reservations made in Malawi. However, travellers can still book and buy tickets online via www.kenya-airways.com using either a credit or debit card.

KQ has, throughout the year, actively engaged Malawi authorities to find a solution for the repatriation of significant amount of its blocked funds. However, KQ has found it challenging to meet its operational costs and maintain the commercial viability of its operations in Malawi. Therefore, for continued smooth operations in Malawi, timely repatriation of these funds and a proper mechanism to ensure that KQ funds do not accumulate must be put in place by the Malawi government.

Therefore, under the current difficult circumstances, and to mitigate against further losses moving forward, KQ has been left with no other option but to suspend its ticket sales in Malawi. Failure to collect the funds will lead to KQ suspending its operations in Malawi.

Kenya Airways has been operating in Malawi since 1977 and remains committed to continuing and growing operations. We hope to find a win-win resolution with the Malawi government on the repatriation of blocked funds to enable us to resume normal ticket sales.

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About Kenya Airways

Kenya Airways, a member of the Sky Team Alliance, is a leading African airline flying to 42 destinations worldwide, 35 of which are in Africa. Prior to the COVID pandemic, the airline carried a record number of over five million passengers in 2019. Its fleet comprises of wide body Boeing aircrafts, this includes its flagship B787 Dreamliner and narrow body Embraer E190 aircrafts. The on-board service is renowned and the lie-flat business class seat on the wide-body aircraft is consistently voted among the world's top 10. Kenya Airways takes pride in being at the forefront of connecting Africa to the World and the World to Africa through its hub at the new ultra-modern Terminal 1A at the Jomo Kenyatta International Airport in Nairobi.



For more information go to www.kenya-airways.com or call our 24-hour Customer Services Desk: +254 20 327 4747, Twitter: @KenyaAirways, Facebook: KenyaAirways, Instagram: OfficialKenyaAirways

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