

Meet a Member of the KQ Safety Team



Mildred Moraa
Safety Department

Mildred Moraa is a Flight Safety Officer at KQ. She tells us more about what her work entails.

What are your main responsibilities as a Flight Safety Officer?

As a Flight Safety Officer, I handle Air Safety Reports by undertaking a risk assessment on the reported safety concerns using the Kenya airways risk matrix. If no follow-up is required, I advise the reporter giving reasons and the report will be considered closed. If follow-up is necessary, the report will be sent through due process to completion. All high and severe incidents/accidents based on the Kenya Airways risk matrix received from the hazard reporting system and are escalated and reviewed in the weekly Operational Leadership Meeting.

As a Safety professional, what have been some of your top learnings about the response to COVID-19?

The whole society coordination mechanisms should be enhanced to support preparedness and response to COVID-19. These include all sectors such as health, transport, finance, and more. The public should also be sensitized about their role.

What measures has KQ put in place to combat COVID-19?

Kenya Airways has put in place a number of measures to help combat COVID-19 including:

- Provision of Personal Protective Equipment (PPEs) and alcohol-based hand sanitizer
- Encouraging staff members to work from home
- Testing of staff who are required in the workplace
- Halting uplifting of catering from outstations to reduce crew exposure to COVID-19

What keeps you going in the face of challenging times?

Following the guidelines provided by the Ministry Of Health and World Health Organization in combating this pandemic and believing in God that this too shall pass.

How do you juggle family and work, especially at this time?

Working from home is the new normal and is a little challenging however, being disciplined and striking a balance between work and family makes it possible.

Share a favourite safety tip that you practice regularly?

Frequent handwashing and sanitizing my surroundings.

Any parting shot?

To date there is no specific vaccine or medicine for COVID-19. Let's all follow the measures that have been put in place by the Ministry of health and the W.H.O to flatten the curve.